

# RESOURCE DIRECTORY



## HOUSING SERVICES

M I D M I C H I G A N

“...opening doors for people in our communities...”

Offices located at:

319 South Cochran Avenue  
P. O. Box 746  
Charlotte, MI 48813

Phone: (517) 541-1180  
TTY: Dial 711  
Fax: (517) 541-0269  
e-mail: [hsmminfo@hs-mm.org](mailto:hsmminfo@hs-mm.org)  
[www.hsmidmichigan.org](http://www.hsmidmichigan.org)

Revised August 2018

# WELCOME

Housing Services Mid Michigan (HSMM) welcomes you to the latest edition of our **Resource Directory**. The staff has compiled this directory to assist you in finding services available in the community. A separate booklet listing area rental complexes is available in our office and both are available on our website: [www.hsmidmichigan.org](http://www.hsmidmichigan.org).

This directory is not meant to be the end-all of services that exist in the community. In fact, a much more comprehensive directory can be accessed by calling **211**.

Housing Services Mid Michigan is committed to providing information and referral to anyone with a need or interest. **Please feel free to copy any part, or all, of this guide for yourself or others.**

If you have any questions, concerns, or comments about this guide, or the services we provide, please contact the office.

Sincerely,

The Staff of Housing Services Mid Michigan



## **INTRODUCTION**

This **Resource Directory** has been compiled to help you find useful information about services available in our community.

- All listings are in alphabetical order.
- A variety of agencies are listed:
  - If we have not listed a particular agency, it does not mean we do not recommend that agency.
  - Neither does the listing of an agency indicate an endorsement of that agency.
- If you feel an agency needs to be included, please feel free to contact Housing Services Mid Michigan with your suggestion.

HSMM is a proud partner of the Capitol Area United Way

### **HSMM's Mission Statement:**

“The Mission of Housing Services Mid Michigan is to assist low to moderate income individuals and families fulfill their need for affordable, safe, and sanitary housing through the participation in federal, state, and local programs and services. Through coordination of such programs, and local providers, Housing Services Mid Michigan will strive to provide a “continuum of care” approach to better serve the diverse needs of program participants and encourage their economic self-sufficiency.”

### **HSMM is an equal opportunity provider and employer:**

It shall be the policy of Housing Services Mid Michigan (HSMM) to provide equal membership/employment/service opportunities to all eligible persons without regard to race, religion, color, national origin, citizenship, age, sex, gender, gender identity, gender expression, marital status, parental status, handicap, membership in any labor organization, political affiliation, and, for employment only, height, weight, and record of arrest without conviction.

#### **\*DISCLAIMER\***

Keeping information current is important to us, however it is difficult. Therefore, HSMM should not be held responsible for information that has changed.

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## **HOUSING SERVICES MID MICHIGAN (HSMM)**

A non-profit organization designed to assist the low and moderate-income individuals/families in Mid Michigan with housing needs. The goal of HSMM is to improve the quantity and quality of decent, safe, and affordable housing and to reduce the number of homeless individuals and families in Mid Michigan.

### **EATON COUNTY OFFICE**

319 S Cochran Ave, P O Box 746, Charlotte 48813  
[www.hsmidmichigan.org](http://www.hsmidmichigan.org)

(517) 541-1180  
(517) 541-0269 Fax  
Dial 711 TTY

**Hours:** 8:30 am - 5:00 pm; Monday - Friday

Walk-ins for information are welcome, but appointments are necessary for other services.

### **Services:**

**Homeless Assistance Program** - Case management and assistance with locating affordable housing and referrals to other agencies and support services. Possible financial assistance with a portion of first month's rent may be provided with all efforts aimed at securing safe and affordable housing.

**Homeless Prevention Program** - Case management for individuals and families facing court ordered evictions, foreclosures, including back taxes, with referrals to additional agencies and support services. All efforts aimed at preventing an eviction by providing financial payments as necessary and available.

**Mainstream Housing Choice Voucher Program (Section 8)** - A monthly rental subsidy program for adults with a verifiable disability including case management/coordination. There is currently a waiting list to enroll in this program.

**Permanent Supportive Housing** - Special housing for chronically homeless families and singles designed to assist disabled ill, homeless individuals with housing stability including case management/coordination.

**Extended Services Program** - Previously homeless cases who have secured housing receive 6 months of follow-up services to promote housing stability.

**Capital-Area Offender Success Program** - Special transitional housing for parolees who qualify for MPR - must be referred by the parole office.

**Foreclosure Prevention Counseling** - Provides counseling for those facing a foreclosure. Provides advocacy with mortgage companies to come up with options for those who have fallen behind on payments, including short sales, and loan modifications.

**Financial Fitness Program** - Our Financial Fitness classes are designed to help consumers improve their money skills in the areas of budgeting, saving, debt management, and using credit wisely. These classes are offered free of charge.

**Online Homebuyer Education Program** - Our Homebuyer Education seminars offer potential home buyers valuable information about the home buying process, such as credit scores and credit repair, home inspections, the mortgage process, and maintenance. These seminars are offered free of charge.

**Down Payment Assistance Program (IDA)** - Assistance for saving for a mortgage down payment and/or closing costs. Minimum 6-month commitment to save \$20+ per month and 10 hours of financial education are required. Includes 3 to 1 matching funds for the down payment and/or closing costs. (See page 13 for more information)

**Housing & Employment Guides** - A listing of known available rental units and jobs in the Eaton County area, updated every Tuesday and uploaded to our website.

**Landlord/Tenant Issues** - Information and advocacy to aid resolution of landlord/tenant issues. Includes information about fair housing laws.

**PATH** - This program is a Tri County area (Ingham, Eaton, and Clinton) outreach program. This program is framed around face to face interactions with people living on the streets, vehicles, camps, or in other non-traditional settings unfit for human habitation to engage and connect them to services.

### **CLINTON COUNTY OFFICE**

105 W. Tolles Dr., St. Johns, MI 48879 (inside the Clinton County Department of Human Services)

(989) 224-5538  
(989) 224-3896 Fax

**Hours:** 8:30 am - 5:00 pm; Monday - Friday

Walk-ins for information are welcome, but appointments are necessary for other services.

This office offers a Homeless Assistance Program, Homeless Prevention Program, Permanent Supportive Housing Program, and has Housing & Employment Guides for Clinton County, as well as helping with Landlord/Tenant Issues.

**Requirements: (both, Eaton & Clinton offices)**

All applicants must provide the following documents -

- Driver’s license or ID card.
- Social Security Numbers for ALL household members.
- Verification of housing emergency - eviction notice, court judgment, foreclosure notice, or back tax foreclosure notice, proof of homelessness.
- Verification of income - check stubs for past 30 days, statement of SSI or DHHS payments, child support, etc.
- Current household bills/expenses - utilities, phone, garbage removal, credit cards, car payments, medical bills, etc.
- Any Department of Health and Human Services (DHHS) paperwork, including SER decision notification.

**Eligibility:** Some restrictions and requirements.

**Fees:** For credit reports, expenses for IDA only. No fee for all other programs.

**2-1-1 CENTRAL MICHIGAN**

[www.centralmichigan211.org](http://www.centralmichigan211.org)

Call 2-1-1, your first call for help!

Connecting you to a full range of FREE non-emergency community, social, government, and health services information.

**Hours:** 24 hours a day, 7 days a week, 365 days a year.

**Services:** 2-1-1 is the easy to remember, free telephone number that links you to community services and volunteer opportunities. Whether you need help or want to give help, 2-1-1 can help you find the services you need. When you call 2-1-1, you’re instantly connected with a trained professional ready to help, or you can connect to the directory of available resources online.

Dial 2-1-1, or  
(866) 561-2500

**ALCOHOLICS ANONYMOUS**

1915 E Michigan Ave, Lansing 48912

[www.aalansingmi.org](http://www.aalansingmi.org)

**Hours:** Mon-Fri, 10am-4pm. Literature sales hours are usually 10am to 8pm, 7 days a week.

**Services:** Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other so that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for membership. Our primary purpose is to stay sober and help other alcoholics to achieve sobriety. Please go to the website above for more information and to learn when and where meetings will be held in your area.

(517) 377-1444, 24 Hours

**ADULT PROTECTIVE SERVICES (DHHS)**

**Eaton County Adult Protective Services**

1050 Independence Blvd, Charlotte 48813

Business office hours: Mon-Fri 8am-5pm

(517) 543-0860  
(517) 543-2125 Fax  
(855) 444-3911

**Ingham County Adult & Child Protective Services**

5303 S. Cedar, Lansing 48911

**Services:** Responsible for investigation/determination whether the person "suspected of being abused, neglected, exploited or endangered" is an adult in need of protective services. The Department utilizes the least restrictive procedures to provide these services including social and legal intervention.

**ADVENT HOUSE MINISTRIES**

743 N Martin Luther King Jr Blvd, Lansing 48915

[www.adventhouse.com](http://www.adventhouse.com)

**Hours:** Office hours, Mon-Fri 9am-5pm Weekend shelter hours, 8am-5pm

**Services:** Free meals on Saturday & Sunday. Weekend day shelter and food provision. Good Work Employment Program for homeless people for life skills and employment placement. Family support programs including GED completion classes.

(517) 485-4722  
(517) 485-2837 Fax

**AMERICAN RED CROSS (MID-MICHIGAN CHAPTER)**

1800 E Grand River Ave, P O Box 30101, Lansing 48909

[www.redcross.org/mi/lansing](http://www.redcross.org/mi/lansing)

**Hours:** Disaster Relief and Military Assistance, 365 days per year  
Office, Mon-Fri 8:30am-5pm

**Services:** Available to families in disaster.

**Disaster Relief:** Provides temporary housing, food, clothing, medicine, cleaning supplies, etc. to the victims of fire, flood, and other disasters. Also provides referrals to other agencies.

**Military Assistance:** 24-hour communication and assistance provided for military families, active duty personnel, and Veterans.

(517) 484-7461 or  
(888) Tap-Help (827-4357)  
(517) 484-3799 Fax

**APARTMENT COMPLEXES**

See separate booklet by Housing Services Mid Michigan. Available in our office or on our website: [www.hsmidmichigan.org](http://www.hsmidmichigan.org).

**ASSURANCE WIRELESS**

(888) 989-4888

[www.assurancewireless.com](http://www.assurancewireless.com)

**Services:** Government supported program that provides a FREE cell phone and airtime each month for income-eligible customers. You may qualify based on your household income, or if you participate in any of the qualifying government programs. Examples: food stamps, SSI and cash assistance. Apply either online or by calling their toll free number.

**BARRY COUNTY TRANSIT**

1216 W State St, Hastings 49058

(269) 948-8098

[www.barrycountytransit.com](http://www.barrycountytransit.com)

(269) 948-8154 Fax

**Hours:** Mon-Fri 5:30am-5pm

**Services:** Bus system that serves the general public, senior citizens, and the handicapped. Provides door-to-door service countywide and demand-response "quickie bus" service for Barry County.

**Fees:**

Under 5 miles:		Over 5 miles:	
Senior, 60+	\$1.00	Senior, 60+	\$1.50
Disabled	\$1.00	Disabled	\$1.50
Student, in city limits	\$1.00		
Children (age 1-4)	\$1.00	Children (age 1-4)	\$1.50
General Public, ages 5-59	\$2.00	General Public, ages 5-59	\$3.00
Infant, in arms	Free	Infant, in arms	Free

**BARRY COUNTY UNITED WAY**

(269) 945-4010

231 S Broadway St, Hastings 49058

(269) 945-4536 Fax

[www.bcunitedway.org](http://www.bcunitedway.org)

**Services:** They are the Housing Assessment and Resource Agency (HARA) for Barry County. They provide funding support for Barry County charities through advertising, direct mail, and presentations at county workplaces. They monitor agencies participating in the United Way program to assure donor dollars are well spent, and give organizational counseling for small nonprofits. They work with agencies locally and at the state level to collaborate on community building programs for Barry County. Volunteer opportunities may be available.

**BECKA MANAGEMENT, LLC**

(517) 669-9706

5085 W Grand River Ave, Apt 200, Lansing, MI 48906

(866) 748-8024

(517) 669-2336 Fax

**Services:** MSHDA Housing Agent. Manages and maintains Housing Choice Vouchers (Section 8) and manages the Housing Choice Voucher (Section 8) waiting list for Eaton County, and other counties.

**CAPITAL AREA COMMUNITY SERVICES (CACCS)**

**Eaton County Service Center:**

(517) 543-5465, or (517) 676-1065

1370 N Clinton Trail (corner of M-50 & Vermontville Hwy), Charlotte 48813

(517) 543-5478 Fax

**Ingham County/Lansing Service Center:**

(517) 482-3005

1301 Rensen St, Lansing 48910

(517) 393-7077 Fax

**Hours:** Mon-Fri 8am-4:30pm

**Services:** CACCS provides direct services in the area of:

- Head Start Pre-School
- Information and Referral Services for seniors and Low Income Families
- Commodity Food Programs
- Tax Preparation
- Expanded Homeless Services Program



**CAPITAL AREA LITERACY COALITION**

1028 E Saginaw St, Lansing 48906

[www.thereadingpeople.org](http://www.thereadingpeople.org)

**Hours:** Mon & Wed. 9am-7pm; Tue, Thurs, Fri 9am-5pm

**Services:** Free one-to-one instruction in reading and writing for children struggling in school, at-risk teens, and adults. We also provide tutoring to refugee families and English as a second language instruction. Diagnostic testing and vision screening are free. Our typical commitment is two hours per week for a period of 6 months.

(517) 485-4949

(517) 485-1924 Fax

**CHARLOTTE CHAMBER OF COMMERCE**

241 S. Cochran Ave., Suite B Charlotte, MI 48813

**Hours:** Mon-Wed 10am-2pm

The Charlotte Chamber of Commerce wishes to extend a most gracious welcome to our historical and charming communities. Located in the heart of Eaton County, the Charlotte Chamber encompasses the City of Charlotte and surrounding townships of Eaton, Carmel and Benton and the communities of Olivet, Bellevue, and others. The area retains a rural atmosphere but is ideally located so that educational, cultural and recreational amenities are easily accessible.

(517) 543-0400

**CHERRY HEALTH - EATON COUNTY COMMUNITY HEALTH CENTER**

1033 Health Care Dr, Charlotte, MI 48813 (Inside Eaton County Health Department) (517) 541-0992

[www.cherryhealth.org](http://www.cherryhealth.org)

**Hours:** Mon, Tue, Wed, Fri 8am- 5pm; Thu 10am-7pm

**Services:** Medical and counseling services for the whole family. Accepting uninsured, Medicaid, Healthy Michigan and most insurances. Must call for appointment. There may be a co-pay for services.

**CHILD ABUSE PREVENTION COUNCIL OF EATON COUNTY**

325 S Clinton St, Lower Level SE, P O Box 301, Grand Ledge, 48837

**Hours:** Mon-Fri 9am-2pm

**Services:** The mission is to prevent child abuse and neglect through education, advocacy, and collaboration. Information and referral, a resource library, Speaker’s Bureau, a newsletter, Bubbylonian Encounter, and Don’t Shake a Baby Program are only some of the programs and initiatives offered.

(517) 622-4543

**CHILD AND FAMILY CHARITIES**

4287 Five Oaks Dr, Lansing 48911

Email: [info@childandfamily.org](mailto:info@childandfamily.org)

Web: [www.childandfamily.org](http://www.childandfamily.org)

**Hours:** Mon-Thu 8:30am-7pm; Fri 8:30am-5pm

**Services:** Adoption, Post Adoption Support, Foster care, Mental Health Counseling, *New Focus* – Adolescent Substance Abuse Treatment, Employee Assistance, Angel House – Mother/Baby program, teen court, child abuse prevention services-family grown center, parent education, foster care supervised visitation.

Also, see Gateway Youth Services

(517) 882-4000

(517) 882-3506 Fax

(800) 301-7566

**CITY RESCUE MISSION MINISTRIES**

**Administrative office:** 2216 S Cedar St, Lansing, MI 48910

**Men’s Shelter:** 607 E Michigan Ave, Lansing, MI 48912

**Check-in:** 6pm-7pm

**Women’s and Children’s Shelter:** 2216 Cedar St, Lansing, MI 48910

**Check-in:** Mon-Sat, call at 9am for availability.

**Personal Needs Closet (hygiene items):** 607 E Michigan Ave, Lansing

Sign up Mon-Fri, 11am to noon. Requires ID for everyone in household, and must stay through lunch.

**Public Dining Room:** Lunch (Mon-Fri) Sign in 11am-noon & Dinner (Daily) Sign in 6pm-7pm

**Services:** Providing temporary shelter to homeless women, mother/female legal guardians with children, and men.

Includes three meals during weekdays and two meals on weekends, clothing and personal needs (as available), meals to the public, non-denominational worship services, and personal hygiene items. Supported by private donations.

(517) 485-0145

(517) 485-0960 fax

**CLINTON, EATON, & INGHAM COMMUNITY MENTAL HEALTH - CRISIS LINE**

812 E Jolly Rd, Lansing 48910

**Hours:** 24/7 walk in/phone

**Services:** Provides triage for persons experiencing psychiatric emergency.

(800) 372-8460 Toll Free

(517) 346-8460

**CRISTO REY FAMILY HEALTH CLINIC**

1717 N High St, Lansing 48906

**Hours:** Mon-Fri, 8am-5pm

**Services:** Provides intervention for short term emergency crisis, long term supportive services, and educational programs to meet the community’s needs. People with disabilities, senior and youth programs, referrals, parenting, mental health, substance abuse, teen anger management counseling, support groups, volunteer programs, food, prescriptions, clothing, and medical clinics. Spanish speaking assistance is available.

**Fees:** Free or based on family income

(517) 371-1700

(517) 372-8499 Fax

**DISABILITY NETWORK CAPITAL AREA**

2812 Martin Luther King Jr Blvd, Lansing 48906

[www.cacil.org](http://www.cacil.org)

**Hours:** Mon-Fri 9am-5pm

**Services:** The Capital Area Center for Independent Living (CACIL) is “Your Disability Resource.” Serving the Greater Lansing Area since 1976, our goal is simple – to transform thinking to improve the environment and quality of life for people with disabilities. Most people equate disabilities with limitations. Our job is to change the perceptions and realities that prevent people with disabilities from sharing in the community. We provide training, mentoring and referrals to help people with disabilities and their families live productive lives. Also, as disabilities touch so many people; we work on a larger scale, helping government and businesses make changes that benefit not just those with disabilities but everyone in the community. Areas of services include benefits, transportation, housing, employment, education and recreation.

**Costs range from free to fee-for-service. Inclusive of all disabilities.**

(517) 999-2760

(517) 999-2767 Fax

(877) 652-0403

**DENTAL CLINIC - HEALTH DEPARTMENT BARRY/EATON DISTRICT**

See page: 13

**DEPARTMENT OF HEALTH AND HUMAN SERVICES (DHHS) - Formerly named DHS**

[www.michigan.gov/bridges](http://www.michigan.gov/bridges)

Barry County DHHS, 430 Barfield Dr, Hastings 49058..... (269) 948-3200

(269) 948-4101 Fax

Calhoun County DHHS, P O Box 490, 190 E Michigan Ave, Battle Creek 49016..... (269) 966-1284

(269) 966-2835 Fax

Clinton County DHHS, 105 W Tolles Dr, St. Johns, MI 48879..... (989) 224-5500

(989) 224-8717 Fax

Eaton County DHHS, 1050 Independence Blvd, Charlotte 48813..... (517) 543-0860

(517) 543-2125 Fax

Ingham County DHHS, P O Box 30088, 5303 S Cedar St, Lansing 48909..... (517) 887-9400

(517) 887-9500 Fax

Ionia County DHHS, 920 E Lincoln St, Ionia 48846..... (616) 527-5200

(616) 527-1849 Fax

Jackson County DHHS, 301 E Louis Glick Hwy, Jackson 49201..... (517) 780-7400

(517) 780-7160 Fax

**Services:**

**State Emergency Relief (SER)**

- Must be homeless (living with friends does **not** qualify) or have a court ordered eviction.
- Housing must be affordable, maximum obligation cannot exceed 75% of net income.
  - For example: If a family of 3 receives \$477 per month with no additional income, their maximum obligation for housing would be \$357 per month ( $\$477 \times 75\% = \$357$ ).
- Client Caused (required payments must be made for past 6 months or meet “Good Cause”)
- Maximum issue must solve emergency and prevent emergency from arising again.
- Must pursue potential resources. If applicant does not meet all required above, SER is denied.
- For utility assistance: must have a shut-off notice.

**Elder Abuse and Neglect Exploitation Helpline:**

1104 S Westnedge Ave, Kalamazoo 49008

(269) 381-0935 Fax

**Hours:** 24/7

**Vulnerable Adult Help Line**

(855) 444-3911 Hotline

A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHHS for Vulnerable Adult/Elder Abuse, neglect, and/or exploitation issues. Callers may use the Help Line for crisis intervention, assistance with problem solving, and for information and referrals. Callers may also be connected with any Adult Protective Services office for any county in the State of Michigan. Vulnerable adults are those who are 18+ years old, who are unable to protect themselves from abuse, neglect, or exploitation because of a mental or physical impairment, or because of advanced age.

**Child Abuse & Neglect/Parent Helpline (CAN)**

(800) 942-4357 Parent Help Line

A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHHS for parents and caregivers who need someone to talk with when they are feeling overwhelmed with the many demands of parenting. Youth and others concerned about the welfare of a child/children may call this line and be connected to the Child Protective Services office for the county in which the abuse, neglect, or exploitation occurs/may be occurring. Hospitals, police, and other agencies also use this line to locate the Child Protective Services office for the appropriate country In the State of Michigan.

**Runaway Assistance Program (RAPLine)**

(800) 292-4517 Runaway Assistance

A 24-hour Crisis Intervention and Information and Referral Help Line which is funded by DHHS, providing a free, confidential, and anonymous Crisis Intervention and Information & Referrals for youth, their families, or concerned individuals. This line is also the after-hours resource for many youth centers across the state that does not have 24-hour program availability. Callers are generally youths at risk for runaway, homeless youth, or parents/concerned parties that fear a youth may be at-risk to run away. Hospitals, police, and other agencies also use this Crisis and Information & Referral Line, often to locate local youth centers and/or runaway/homeless shelters.

**EAGLE CLUB MEALS**

(517) 543-6361

116 Lansing St, Charlotte 48813

**Hours:** Wednesday afternoons only

**Services:** Provides one free meal each week. Wednesday only, served from 4pm to 5pm.

**Eligibility:** No eligibility requirements.

**EARLY ON/PROJECT FIND**

Eaton County Early On Supervisor

(517) 541-8937

1790 Packard Hwy, Charlotte 48813

(517) 543-6633 Fax

**Web:** [www.1800earlyon.org](http://www.1800earlyon.org)

**Hours:** Year round, Mon-Fri 8am-4pm

**Services:** Assists families seeking help for infants and toddlers with chronic health issues and/or developmental delays. Provides intervention and healthcare for special needs children with pre-existing conditions or developmental delays birth-3 yrs.

**Eligibility:** EATON COUNTY RESIDENTS - who live in the school districts of Charlotte, Grand Ledge, Potterville, Eaton Rapids and Maple Valley. Eaton Regional Service Agency is the lead agency for *Early On - Eaton*. Program exists state wide and within each county.

**EATON AREA SENIOR CENTER**

(517) 541-2934

804 S Cochran Ave, Charlotte 48813-2232

(517) 541-2928 Fax

**Hours:** Mon-Fri, 9am-4pm

**Services:** Encourages senior participation with activities and recreation. Group travel, cards, bingo, dances, musical entertainment, lunches, dinners, library, educational classes, health and wellness programs and more. Facility is available for rent.

**Eligibility:** 55 years or older (associate membership for under age 55)

**Fees:** Membership is \$36.00 for the year, includes member benefits and a monthly newsletter.

**EATON BEHAVIORAL HEALTH/ BARRY-EATON DISTRICT HEALTH DEPT**

**Eaton County:** 1033 Health Care Dr, Charlotte 48813

(517) 543-2430

**Eaton County Substance Abuse Counseling:**

(517) 543-2580

**Hours:** Mon-Fri, 8am-5pm

(517) 543-8191 Fax

**Barry County:** 330 W. Woodlawn Ave. Hastings, MI 49058

(269) 945-9516

**Hours:** Mon-Fri, 8am-5pm

**Services:** Public, non-profit organization serving individuals experiencing a problem with substance abuse, and the people impacted by another's substance abuse. Intensive and Outpatient (IOP), individual, group, marital, and family counseling is available Women's services include assistance with childcare and transportation if available.

**Fees:** Insurance billing or fees for service based on an income/dependent sliding scale available.

**EATON CLOTHING AND FURNITURE CENTER, INC.**

(517) 543-4334

136 S Washington St, Charlotte 48813

**Hours:** Mon-Tue, 10am-6pm; Wed-Thu-Fri, 10am-3:30pm; Sat, 10am-2pm

**Services:** Provides good, clean, gently used clothing, small appliances, and furniture, through donations from the general public. Donations of these items are always welcome.

**Fees:** No fees to customers with Bridge Card, Medicaid, or agency referrals once per month. Sales to the general public.

**EATON COMMUNITY PALLIATIVE CARE (formerly Hospice)**

2675 S Cochran Ave, Charlotte 48813

(517) 543-5310

(517) 543-4401 Fax

**Services:** Provides physical, emotional, and spiritual care for the terminally ill and their families, enabling the terminally ill to die with dignity in their home or home-like environment. Companionship, transportation, light housekeeping, home repairs, medical equipment and supplies, respite and grief recovery programs, and grief support groups. A hospice house is available for the terminally ill who can no longer remain at home.

**Thrift Store Hours:** Thu & Fri, 9am-8pm; Tue-Wed-Sat, 9am-4pm; Donations accepted. Call for pick-up of large items.

**EATON COUNTY COUNSELING CENTER (Community Mental Health)**

551 Courthouse Dr, Ste 5, Charlotte 48813

(517) 543-5100

**Hours:** Mon-Fri 8am-5pm; closed Noon to 1pm

(517) 543-1811 Fax

For First-Time Appointments ..... (888) 800-1559 Access Office

**Services:** Providing outpatient services for children, adolescents and adults. Provides individual crisis counseling. Provides programs for persons with severe and persistent mental illness.

**Fees:** Sliding fee - call office

**EATON COUNTY HOUSING DEPARTMENT (under Community Development Dept.)**

County Courthouse, 1045 Independence Blvd., Charlotte 48813

(517) 543-3689

(517) 543-9924 Fax

**Home Rehabilitation/Repair** - A Community Development Block Grant (CDBG) Home Rehabilitation Loan is a deferred loan and has no interest or monthly payments, and repayment is not required while the borrower continues to own and occupy the property as their primary residence. When the borrower sells the home or no longer uses the dwelling as their primary residence, or refinances the first mortgage and takes cash out of the new loan proceeds, the loan must be repaid in full to Eaton County. The maximum CDBG loan is \$35,000 and a mortgage lien will be filed against the borrower’s property for the amount of the loan. Home improvements that are eligible include: basement, foundation, or structural repair; electrical and plumbing repair; floor covering replacement; furnace repair or replacement; insulation and energy efficiency improvements including new doors, windows and siding; painting; roof repair or replacement; wall and ceiling repair; well and septic system repair or replacement. All work must be completed by a licensed contractor and must meet minimum “Housing Quality Standards” and “Rehabilitation Standards” as set by HUD and MSHDA.

**Eligibility** - Based on household size and income. All income from adults residing in the home will be considered. Proof that the owner has lived in the home at least 1 year and that all property taxes are paid up to date will be required. Homeowner’s insurance must be current and continuous on home until mortgage is paid in full.

**Emergency Home Repair Loans** - A Community Development Block Grant (CDBG) Emergency Loan may only be used for repairing an emergency which is dangerous to the occupant’s health or safety and must be repaid to the County when the property is sold. A mortgage lien will be filed against the property for the amount of the loan. Emergency loan applicants must also file for State Emergency Relief with the Eaton County Department of Health and Human Services. The completed project must meet “Housing Quality Standards” and “Rehabilitation Standards” as established by HUD and MSHDA.

**Eligibility** - Eaton County homeowners with an emergency repair that is dangerous to the occupant’s health or safety. Must meet income guidelines and have property taxes paid to date. Proof of ownership and paid homeowner’s insurance policy will be required. Must be up to date on mortgage payments. The repairs must improve the safety of the home.

**EATON COUNTY TREASURER’S OFFICE**

1045 Independence Blvd Charlotte, MI 48813

(517) 543-4262

(517) 543-9983 Fax

**Hours:** Mon-Fri, 8am-5pm

**Services:** Constitutional officer of the county, custodian of all county funds, records revenue, collects delinquent property, custodian of all property tax rolls and certifications, serves on the Elections Committee, Brownfield Redevelopment Authority, and manages licenses.

**EATON COUNTY UNITED WAY**

311 West First Street, PO Box 14, Charlotte 48813

(517) 543-5402

(517) 543-5651 Fax

[www.ecuw.org](http://www.ecuw.org)

**Hours:** Mon-Fri, 9am-4:30pm

**Services:** Funding support to Eaton County charities through advertising, direct mail, and presentations at county workplaces. Monitors agencies participating in the United Way program to assure donor dollars are well spent, and organizational counseling for small nonprofits. Works with agencies locally, and at the state level to collaborate on community building programs for Eaton County

**EATON COUNTY VETERAN SERVICE OFFICE**  
**Housed in Eaton County Community Development Office**  
**County Courthouse, 1045 Independence Blvd, Charlotte 48813**

(517) 543-3740  
(517) 543-7500  
(517) 543-9924 Fax

**Services:** Serves as an advocate for county Veterans as they are tasked with being the communication medium between Veterans and the benefits they have a right to receive like service connected disability claims, pension claims, burial benefits, the GI Bill or other benefits offered by the Federal Department of Veterans Affairs. Serves as a “one-stop shop” where Veterans can be connected with other services provided by the county, such as low to moderate income housing rehabilitation and home purchase services, and local non-county services, such as food pantry, clothing banks, volunteer services, employment services, elder care, etc.

**Fees:** No fees for services. Eligible Veterans and their spouses may apply (children in certain cases).

**EATON RAPIDS SENIOR CENTER**

(517) 663-2335  
(517) 663-2337 Fax

(Rocking Chair Deserters, Inc.)  
201 Grand St, Eaton Rapids 48827

**Hours:** Mon-Thu, 9am-3pm

**Services:** Offers nutritious meals on Mon, Tue, and Thu. Donations encouraged. Source for information, referrals, outreach, and access to legal services, socialization, recreation, educational services, and individual counseling. A warm, friendly place for seniors living in Eaton Rapids and surrounding areas, or anyone interested in aging programs, to enjoy and feel welcome.

**EATON REGIONAL EDUCATION SERVICE AGENCY (ERESA)**

(517) 543-5500 or,  
(517) 484-2929  
(517) 543-6633 Fax

1790 E Packard Hwy, Charlotte 48813

**Services:** Parent Education Referral System, Developmental Assessment, Children's Playgroups, Parent Resource Center, Instructional/Therapy Services, Food and Nutrition, Vocational Training and Work First.

**EATRAN** \*\*Public transit provider for entire Eaton County area. \*\*

[www.eatran.com](http://www.eatran.com)

916 E Packard Hwy, Charlotte 48813

Charlotte, Eaton Rapids, Potterville, Olivet and Bellevue areas ..... (517) 543-3040  
(517) 543-4087  
(517) 543-0146 Fax  
Grand Ledge, Delta Twp., Dimondale and Lansing areas ..... (517) 371-3312  
(517) 371-3313

**Hours:** Mon-Fri, 6am-6pm

**Services:**

**Demand-Response** - Curb to Curb Service within Eaton Co. Reservations required; call at least **two hours** ahead for trips within Charlotte, Delta Twp., Eaton Rapids, or Grand Ledge. Call **the day before** for trips between cities or from rural areas.

**Downtown Lansing Express** - Morning bus leaves Charlotte, Grand Ledge, and Delta: Arrives Downtown Lansing, at approximately 7:45am. Returns from Downtown Lansing at approx. 5pm and 5:15pm

**Out-of-County Medical Trips** - Passengers transported to and from medical appointments outside Eaton County into Ingham County between the appointment hours of 11:00am and 3:30pm. Reservations must be scheduled in advanced, it is suggested you make them 2 weeks in advance, but no later than the day before at 12:00pm.

Printed schedules are available from drivers or at the EATRAN office.

EATRAN buses connect with CATA every hour at the Lansing Mall and Meijer.

**Fees:** **EXACT FARE ONLY** - **DRIVERS DO NOT MAKE CHANGE!** Recommend you call ahead for the fare

**EMERGENCY SHELTERS:**

**Advent House Ministries** ..... (517) 485-4722  
See Page: 2 (Weekend Day shelter & meals)  
**American Red Cross** ..... (517) 484-7461, or  
See Page: 2 (888) 827-4357  
**City Rescue Mission** ..... Women: (517) 485-7145  
See Page: 4 Men: (517) 485-0145  
**Eve, Inc.** ..... (517) 372-5572  
See Page: 9 (Domestic Violence ONLY)  
**Green Gables Haven (Barry County)** ..... (269) 945-4777  
See Page: 11 (Domestic Violence ONLY)  
**Haven House** ..... (517) 337-2731  
See Page: 12 (Families)  
**Haven of Rest** ..... (269) 965-1148  
See Page: 12 (Men, Women & Children)

**EMERGENCY SHELTERS, continued:**

<b><u>Interfaith Shelter</u></b> .....	(517) 789-8735
See Page: 14	(Men, Women & Children)
<b><u>Loaves &amp; Fishes</u></b> .....	(517) 482-2099
See Page: 14	(Men, Women & Children)
<b><u>S.A.F.E. Place</u></b> .....	(888) 664-9832
See Page: 19	(Domestic Violence ONLY)
<b><u>Siren/Eaton Shelter</u></b> .....	(800) 899-9997
See Page: 20	
<b><u>Volunteers of America</u></b> .....	(517) 484-4414
See Page: 22	Women - Ext 106 Men - Ext 108

**EMPLOYMENT SERVICE GROUPS:**

**Services:** Provides temporary or full-time job opportunities. Call for hours and details.

<b><u>Advance Employment of Lansing</u></b> .....	(517) 887-0377 or (888)562-8326
416 Elmwood Rd, Lansing 48917	(517) 853-7911 Fax
<a href="http://www.apteam.com">www.apteam.com</a>	

<b><u>Advance Employment of Jackson</u></b> .....	(517) 787-3333
1711 N W Ave, Jackson 49202	(517) 787-3380 Fax

**MICHIGAN WORKS! Service Centers**

[www.michiganworks.org](http://www.michiganworks.org)

945 Reynolds Rd, Charlotte 48813 .....	(517) 816-6980
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**Hours:** Mon-Fri 8am-5pm (517) 816-6999 Fax

535 W Woodlawn Ave, Hastings 49058 .....	(269) 945-9545 Ext 144
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**Hours:** Mon, Tue, Thu, & Fri 8am-5pm; Wed 9am-5pm (269) 945-0243 Fax

2110 S. Cedar St., Lansing 48910 .....	(517) 492-5500
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**Hours:** Mon-Fri 8am-5pm (517) 492-5501 Fax

**Services:** Provides employment services to employers and job seekers through the use of the Michigan Talent Bank web site. Supports employers with employee recruitment, assessment and referral. Provides job search assistance at no cost, such as resume and cover letter development, labor market information, and career exploration. Additional on-site services include Work First program for customers referred by the Department of Health and Human Services (DHHS) and Workforce Investment Act (WIA) employment and training assistance for eligible individuals. Representatives for Michigan Rehabilitation Services (MRS) and the Veteran’s Employment and Training Services are available by appointment. Free printing and faxing services for employment and training related purposes.

**Eligibility:** Call for information.

**EVE, Inc. (End Violent Encounters)** Formerly COUNCIL AGAINST DOMESTIC ASSAULT (CADA)

PO Box 14149, Lansing 48901

(517) 372-5572 24/7 Crisis Line

[www.eveinc.org](http://www.eveinc.org)

(888) 796-5222 TOLL FREE

(517) 372-0024 Shelter Fax

**Business Office Contact Numbers:** (517) 372-5976 Business Office

(517) 702-9908 Business Fax

**Services:** Provides up to 30-day emergency shelter and basic needs for survivors of domestic violence and their children; offers 24-hour-a-day, 7-days-a-week confidential crisis line; provides individual counseling for women and children, family and support group counseling; Personal Protection Order assistance; Advocacy including housing assistance; childcare during parent’s appointments and children’s services; community education; dating violence prevention education. Services are available to non-resident women and children. Spanish-speaking staff is available.

**FAIR HOUSING CENTER**

**Fair Housing Center of SE Michigan**

[www.fhemichigan.org](http://www.fhemichigan.org)

(877) 979-FAIR Toll Free

P O Box 7825, Ann Arbor 48107

(734) 994-4913

**Fair Housing Center of SW MI** [www.fhcswm.org](http://www.fhcswm.org)

(866) 637-0733 Toll Free

405 W Michigan Ave, Ste #6, Kalamazoo 49007

(269) 276-9101 Fax

**Services:** The Fair Housing Center is a private, non-profit organization committed to ending discrimination in the rental, sales, and financing of housing. The FHC provides investigative services (testing), advice, advocacy, conciliation, attorney referral and community education.

**Info:** Federal law bans housing discrimination based on: race, color, religion, national origin, sex, disability, and familial status. Michigan law adds protection based on: age and marital status. Ann Arbor adds protection based on: sexual orientation, source of income, and student status. Call us, if you hear: “Sorry, we just rented the last apartment”; “No disability, we only rent to working people”; “No children allowed”; “A boy and a girl can’t share a bedroom”; or “We must have lost your application.”

## **FAMILYWISE PRESCRIPTION DISCOUNT CARD**

[www.familywise.org](http://www.familywise.org)

(866) 810-3784 Toll Free

**Services:** Provides a discount averaging 20% on all prescription drugs, not covered by insurance, Medicaid, Medicare, or the VA, and can also be used during deductible periods. Card may be printed on the Familywise website.

## **FOOD BANKS:**

### **Barry County Cares**

209 W Green St, Hastings 49058

(269) 945-9574

**Hours:** Mon-Thu 9am-3pm; Fri 9am-Noon

**Services:** Provides 3 to 5 days of nutritional food. Families are able to visit the food pantry and choose the food their family enjoys.

### **Bellevue Good Samaritan**

122 W Capital Ave, P O Box 53, Bellevue 49021

(269) 763-9497, or

**Hours:** Call for appointment - only Thursdays 3pm-6pm

(269) 763-3285

**Services:** Will provide a 2-week supply of food. Will help with some monetary needs and utility bills if funds are available.

**Must reside in the Bellevue school district.**

### **Charlotte Helping Hands**

600 S Cochran Ave, Charlotte 48813

(517) 543-8737

(517) 541-2010 Fax

**Hours:** Tue 11am-5:30pm; Wed 10am-4:30pm; Thu 9am-3:30pm. Closed Mon & Fri

**Services:** Will provide food on a referral or walk-in basis. Food is given to the client every 6-8 weeks.

**Charlotte and Vermontville school district only.**

### **Eaton Rapids Hearts & Hands, Inc.**

9220 Kinneville Rd, Eaton Rapids 48827

(517) 663-7104

**Hours:** Mon, Wed, & Fri, 9am-Noon; closed on holidays and school snow days.

(517) 663-7104 Fax, Call Ahead

**Services:** A non-profit Christian emergency service programs, primarily a food bank, but offers other help for family emergencies. Provides 10 days of food in emergency situations. Assistance with utility shut-off and deposit; medications, and medical supplies; emergency shelter/rent/mortgage, emergency transportation, personal items, baby items, and household products. Will provide food once a month. Staffed entirely by volunteers.

**Residents of Eaton Rapids and Springport school districts only.** Must provide a current pictured ID, proof of address (other than ID), and proof of income.

### **Maple Valley Community Center of Hope**

233 N Main St, Nashville 49073

(517) 852-0664

**Hours:** Tue 9:30am-10:30am

**Services:** Maple Valley school district families, only.

### **Grand Ledge 7th Day Adventist Community Service Center Food & Clothing Bank**

4980 Burt St, Grand Ledge 48837-0402

(517) 627-4348, or

Linda Peach, Director

(517) 627-4917 (Call Ahead)

**Hours:** Tue 10am-5pm; Thu 10am-3pm; walk-in or by appointment

(517) 204-6608 Cell

**Services:** Food on emergency basis. Clothing, bedding, and miscellaneous as available.

**Eligibility:** Low income families or disabled, unemployed, temporary emergencies, and the homeless.

**Grand Ledge School District, Eagle, Mulliken, and Wacousta area.**

### **Greater Lansing Food Bank**

[www.michigan.gov/helpinghands](http://www.michigan.gov/helpinghands)

Call 2-1-1

**Hours:** Mon-Fri 9am-4pm

**Services:** Those who are eligible will be referred to a local emergency food provider.

**Serves in the Greater Lansing community.**

### **Lansing Seventh Day Adventist Community Service Center**

5400 W St Joseph St, Lansing, 48917

(517) 321-1963

**Hours:** 10am-2:30pm

(517) 321-6938 Fax

**Services:** Call for an appointment. Serves food clients in the 48917 zip code. Serves clients in all counties for clothing and household items. **Must be** referred by Christian Services, County Health Department, any local church, 2-1-1, or a community agency.

### **Manna's Market**

7180 Velte Rd (M-50), Woodland, MI 48897

(269) 838-5942

**Hours:** Mon 10am-2pm; Thu 4-7pm; Fri 10am-Noon & 4pm -7pm

(269) 838-5887

**Services:** Offers 6 days of food depending on family size, clothing, and a baby pantry. **Serves all of Barry County and everyone west of Mulliken, Sunfield and Vermontville in Eaton County.** Must show proof of income, and all adults must live in household.

## **FOOD BANKS, continued:**

### **Olivet Good Neighbors**

(269) 749-2631, **must call ahead**

Inside Olivet Congregational Church, 125 College St, Olivet, MI 49076

**Hours:** Tue-Fri 10am-3pm; Call ahead for appointment.

**Services:** Emergency food by appointment. Leave message on machine or with the person who answers. Calls returned same day.

### **Potterville United Methodist Church**

(517) 645-7701

105 N Church St, Potterville, 48876

**Hours:** Every 2nd Tuesday of the month, food bank is a baked goods give-away 9am-5pm.

First two Mondays of the month, free community dinners 4pm-6pm.

**Serves Potterville School District.**

### **The Pantries - Dimondale**

(517) 646-6183, or

#### **Dimondale First Presbyterian Church (Food Pantry)**

(517) 646-0641

162 N Bridge St, Dimondale, 48821

Dimondale United Methodist Church, 6747 Creyts, Dimondale, MI 48821 (Personal needs)

**Hours:** 10am-12:30pm on the 2nd & 4th Friday of each month

**Hours:** Call Wednesday before to make appointment, leave name and phone number. Bring proof of ID and number of all members in the household.

**Services:** Will provide approximately 1 week of emergency food, personal hygiene, household cleaning and paper supplies.

**Dimondale and Windsor Township residents only.**

### **Summer Food Service Program**

<http://www.mcgi.state.mi.us/schoolnutrition>

**Hours:** Summer months. Access to free meals for school age children during summer vacation.

**Various locations:** Charlotte, Olivet, Potterville, Vermontville, Nashville, Springport. See website for locations.

### **GATEWAY Community Services - Higher Ground - Crossroads**

4287 Five Oaks Dr, Lansing, 48911

(887) 833-3689, Hotline

A division of Child and Family Charities

(517) 882-4000

#### **Kevin Moody Youth Home**

(517) 882-3506 Fax

#### **Program 1: Higher Ground**

**Services:** Emergency shelter counseling, case management, and advocacy with the intention to reunify youth with their family or provide support and assistance in locating safe, alternative housing when family reunification is not possible.

**Eligibility:** Runaway or homeless youths, or young people (ages 12 through 17) who are experiencing severe family conflict.

#### **Program 2: Crossroads**

**Services:** Longer term shelter (up to 18 months), Independent living skills instruction, counseling, case management and advocacy.

### **G.L.E.A.P. - GRAND LEDGE EMERGENCY ASSISTANCE PROGRAM** (517) 627-3256

First United Methodist Church,

(517) 627-9267 Fax

411 Harrison St., Grand Ledge 48837

**Services:** Emergency assistance for persons living within the boundaries of the Grand Ledge School District. Rental assistance (one time only, no deposit monies provided), utility assistance (one time annually). Help with food, prescriptions, and personal care items may be available. Payments are made by vouchers or direct payment to the provider of the service.

### **GOODWILL**

350 Lansing St, Charlotte 48813 165 Packard Hwy Charlotte-Retail store

(517) 541-2455

6250 S Cedar St, Lansing 48912

(517) 393-4908

5353 W Saginaw Hwy, Lansing 48917

(517) 323-1167

**Hours:** Mon-Sat 10am-8pm; Sun Noon-5pm

**Services:** Provides gently used clothing and furniture at reduced prices.

### **GREEN GABLES HAVEN**

P O Box 388, Hastings, MI 49058

(269) 945-4777 Crisis Hotline

[www.greengableshaven.org](http://www.greengableshaven.org)

(800) 304-5445 Crisis Hotline

(888) 383-2192 Sexual Assault Hotline

**Services:** Green Gables Haven offers shelter for abused women and their children for up to **4 weeks**. You can access the shelter 24 hours a day. While in the shelter residents are provided with personal needs items (Shampoo, conditioner, toothpaste, etc.), food, and emergency transportation. Advocacy to assist in legal, medical, and social matters is available. Green Gables Haven will provide a temporary, secure, nurturing environment and support to enable victims of domestic violence in Barry County to make appropriate life altering changes.



**GREENPATH DEBT SOLUTIONS**

(734) 241-5800

271 Woodland Pass #125 East Lansing MI 48823

[www.greenpath.com](http://www.greenpath.com)

**Services:** Helps ease financial pressures by customizing solutions that are personalized to fit client’s debt situation, income and lifestyle. Will work as clients advocate with creditors as well as process the payments to creditors. Will help client explore options to avoid bankruptcy and/or expensive consolidation or equity loans.

**HABITAT FOR HUMANITY**

**Eaton Area Habitat for Humanity (E.A.H.F.H.)**

(517) 281-0131

4881 Packard Hwy, Charlotte 48813

[www.habitatmichigan.org](http://www.habitatmichigan.org)

**Habitat for Humanity, Lansing**

(517) 374-1313

1941 Benjamin Dr, Lansing 48906

(517) 374-6279 Fax

[www.habitatlansing.org](http://www.habitatlansing.org)

**Hours:** Mon-Fri:8:30am-5pm

**Services:** Non-profit organization using volunteers to build affordable housing for families within the Greater Lansing area who have not been able to own a home in the past. Homeowners purchase homes through no-profit, no-interest mortgages while contributing hundreds of hours of “sweat equity.”

**Restore (Lansing Store)**

(517) 374-6235

Open to the public, items sold at 50% less, include building materials, hardware and appliances. Donations accepted.

**Hours:** Tue-Fri 9am-6pm; Sat 10am-3pm; closed Sun, Mon, & holidays

**Eligibility:** Currently in need of affordable housing (currently in substandard housing will be considered as priority), has stable income (not exceeding current guidelines), adequate credit history, able to contribute hours of “sweat equity” on your home or others, as directed by the Habitat for Humanity Board of Directors.

**HANNAH’S HOUSE, INC.**

(517) 482-5856

625 N Walnut St. Lansing, MI 48933

(517) 482-5856 Fax (Call Ahead)

**Hours:** 9am to 5pm M-F

**Services:** Christian maternity home provides services to expectant mothers, offering many essential services mothers need to become healthy, successful parents. From basic needs and housing, to education and spiritual development, mentoring through pregnancy and up to nine months after the birth of the child.

**HAVEN HOUSE**

(517) 337-2731

121 Whitehills Drive, PO Box 961, E Lansing 48823

(517) 337-2910 Fax

**Hours:** Telephone Intakes 8 am - 8 pm 7 days a week. The shelter is staffed 24 hours a day, 7 days a week, including holidays.

**Services:** Temporary emergency shelter for homeless families with children. Will take 2 parent families (with proof of established relationship), single mom or single dad with children. There is no waiting list space is offered at a first come first serve basis, starting at 8am every day including weekends and holidays. Food is available for residents to prepare for breakfast and lunch. Dinner is prepared and served by staff/volunteers every day. Laundry facilities available. Resident programs include Family/Parenting classes, help with job search and resume preparation and tutoring. Families are required to meet with a shelter coordinator on a daily and weekly basis to go over a budget, housing and job search goals. Referrals to other agencies as needed. Residents who move directly from shelter into affordable housing are offered follow-up care through the Partners-in-Progress program.

**Eligibility:** (For emergency shelter) Single or Two-Parent families with children. Once accepted into the shelter needs are evaluated weekly.

**HAVEN OF REST**

(269) 965-1148

11 Green St, Battle Creek, 49014

(269) 966-4155 Fax

[www.thehavenbc.org](http://www.thehavenbc.org)

**Services:** The Haven serves those who are homeless; providing adult foster care programs, men and women’s alcohol and substance abuse programs, men’s and women’s and family shelters, licensed day care, Veteran’s transitional housing, jail ministry for the Calhoun County Jail, Permanent supportive housing for Haven residents (limited availability), and academic assistance for homeless children.

**HEALTH DEPARTMENT / BARRY-EATON DISTRICT**

**Eaton County:** 1033 Health Care Dr, Charlotte 48813

(517) 543-2430, or  
(517) 485-7110  
(517) 543-7737 Fax

**Barry County:** 330 W Woodlawn Ave., Hastings 49058  
[www.barryeatonhealth.org](http://www.barryeatonhealth.org)

(269) 945-9516  
(269) 945-2413 Fax

**Hours:** Mon-Fri 8am-5pm

**Barry-Eaton Health Dept. Services:**

- Immunizations, for children and adults
- Hearing and vision screening, done routinely at schools, some public clinics offered.
- WIC (Women, Infants, and Children) - Electronic benefits to buy WIC approved foods for pregnant or breastfeeding women, infants and children under 5 years.
- Discount Prescription Plan for eligible residents of Eaton or Barry counties.
- Family Planning Services including counseling, birth control, and examinations
- STD, HIV/AIDS testing, counseling, referral services, and Communicable Disease prevention
- Lead-based Paint, Water, and Radon Testing, Lead Poisoning screening

**DENTAL CLINIC- HEALTH DEPARTMENT / BARRY-EATON DISTRICT**

623 Courthouse Dr, Charlotte 48813

(877) 313-6232

[www.midental.org](http://www.midental.org)

**Services:** Non-Medicaid, healthy kids, and low income uninsured who enroll in the Michigan Community Dental Plan. New clients must call 1-877-313-6232 to become a patient.

**HOUSING SERVICES MID MICHIGAN (HSMM)**

(517) 541-1180

See page 1

**HOME SAFETY**

See page 23

**INDIVIDUAL DEVELOPMENT ACCOUNTS (IDA) PROGRAM:**

(517) 541-1180

(517) 541-0269 Fax

**Housing Services Mid Michigan**

319 S Cochran Ave, P O Box 746, Charlotte 48813

**Hours:** Mon-Fri 8:30am-5pm. Please leave message for IDA Case Manager.

**Services/Goals:** The IDA program mission is to assist people in Eaton and Barry Counties with moderate incomes, including those with disabilities, to obtain safe and affordable housing by helping them save the money for a down payment and/or closing costs on their very first home. Participants must commit to saving a minimum of \$20 per month until the maximum of \$1000 savings goal is reached. The IDA program will then match the savings 3 to 1 for a combined sum up to \$4000 to use for a down payment and/or closing costs. The program provides education and coaching to help participants achieve a good credit score and establish regular savings habits. The IDA program does not require repayment of the savings match.

**Requirements:** You must be a first-time homebuyer (i.e., you have not had ownership of a house during the last three years). Annual household income cannot exceed the amounts shown in the schedule below. 10 hours of financial education, including Homebuyer Education, is required. Participants will be selected for this program following a formal application and a personal interview.

**Fee:** credit report costs.

**IDA Program Participant Income Limit Table:**

Effective 8/3/2018

Family Size	Annual Income Up To:	Family Size	Annual Income Up To:
1	\$24,280	4	\$50,200
2	\$32,920	5	\$58,840
3	\$41,560	6	\$67,480

**\*\* The IDA program is ending Sept 2019. Participants must close on a home by Sept 2019.**

**New applicants will be considered through Feb 2019.**

**INGHAM COUNTY DEPARTMENT OF VETERANS AFFAIRS**

5303 S Cedar St, Entrance 2, Lansing 48911

(517) 887-4331

(517) 272-4185 Fax

**Hours:** Mon-Fri 8am-Noon & 1pm-4:30pm; APPOINTMENTS PREFERRED

**Services:** Ingham, and Clinton Counties. Vocational Rehabilitation, Pension and Compensation assistance, Post-Traumatic Stress Disorder and Military Sexual Trauma counseling, Home Loan Guaranty, Burial and health care services, including transport to VA Medical Center. Temporary emergency assistance available to honorably discharged Veterans with wartime service.

**INTERFAITH SHELTER**

414 S Blackstone, Jackson 49201

(517) 789-8735

(517) 817-1960 Fax

**Services:** Temporary shelter for men, women and children. Three prepared meals served daily!

Monday - Sunday; Breakfast 7am- 7:30am, Lunch 11:30am-12:30pm, Dinner 4:30pm-5:30pm.

**LANSING AREA AIDS NETWORK (LAAN)**

913 W Holmes, Suite 115, Lansing 48910

(517) 394-3560 Call ahead

(517) 394-1298 Fax

<http://laanonline.org>

**Services:** LAAN provides HIV counseling, testing, referral services, and coordinates care services for people who are HIV positive through case management services. They develop, implement and evaluate health service plans with clients, as well as locating, coordinating, and monitoring such services. They serve as client advocates and provide referrals as needed.

**Fees:** All services are free.

**LANSING HOUSING COMMISSION**

419 Cherry St, Lansing, MI 48933

(517) 487-6550

(517) 487-6977 Fax

[www.lanshc.org](http://www.lanshc.org)

**Hours:** Mon-Fri 8:30am-4:30pm

**Services:** Administers Section 8 vouchers and Subsidized Housing Services. Waiting list openings are announced on our website. Rent is 30% of income. Four apartment complexes, plus homes throughout Lansing.

**LEGAL SERVICES OF SOUTH CENTRAL MICHIGAN**

3490 Belle Chase Way, #50, Lansing 48911

(888) 783-8190 Hotline

(517) 394-3121

(517) 394-4276 Fax

[www.lsscm.org](http://www.lsscm.org)

**Hotline Hours:** Mon-Fri 9am-5pm

**Services:** Civil, legal assistance including, family law, housing law, public benefit, consumer law and elder law, to residents of Ingham, Eaton, Clinton, Shiawassee, Livingston, and Barry Counties. No criminal or traffic violation cases.

**Eligibility & Fees:** Income Guidelines. No fee for those who qualify.

**Battle Creek Office:**

(877) 203-5000

123 Territorial Rd W, Battle Creek, MI 49015

**Hours:** Call Tuesdays from 9am-11:30am & 1:30pm-4pm. Walk-In appointments available on Fridays.

**LISTENING EAR CRISIS INTERVENTION CENTER**

313 W Grand River, E Lansing 48823

(517) 337-1717 24 Hour Crisis Line

(517) 337-1728 Business Line

[www.theear.org](http://www.theear.org)

**Services:** 24-hour, anonymous, confidential crisis intervention service. Crisis counselors are available for one-on-one short-term counseling and advocacy to help deal with depression, suicide, loneliness, sexual assault, grief and many other situations. They also provide referrals for services throughout the Lansing area.

**LOAVES & FISHES MINISTRIES**

(517) 482-2099

(517) 482-6848 Fax

831 N Sycamore, Lansing 48906

[www.loavesandfisheslansing.org](http://www.loavesandfisheslansing.org)

**Hours:** Mon-Sun 6pm-9am; Call at 9:30am weekdays and 1:30pm weekends/holidays. First come, first served.

**Services:** Emergency overnight shelter up to 14 days. Transitional shelter up to 2 years. Transitional homes for women with families, and single men. Provides case management and support services. Emergency shelter, transportation (bus tokens), personal items, food, laundry services, and by referral assistance with locating housing and employment, and/or relocation. NO HOUSING LISTINGS ARE MAINTAINED. Men must be able to climb stairs. Between 9 am and 6 pm, persons must vacate the building. If employed, the curfew is 11:00 pm - NO EXCEPTIONS. Men and women may be assigned to sleep in a top bunk bed and must be physically able to do so.

**LUTHERAN SOCIAL SERVICES OF MICHIGAN (LSSM)**

830 N Cochran Ave, Charlotte, 48813

[www.lssm.org](http://www.lssm.org)

**Hours:** Mon-Fri 10am-3pm

**Services for Senior Adults:** Lutheran Social Services of Michigan operates four skilled nursing facilities, three assisted living centers, three retirement communities and 13 HUD-subsidized senior apartment complexes. We also provide in-home care throughout the state.

**Services for Children and Families:** Adoption, child care center, foster care, community center, Heartline, HUD subsidized 3apartments, refugee services, self-sufficiency program, and Wayne County Family Center. Lutheran Social Services of Michigan is the state's largest private foster care agency, serving approximately 850 children every day. For teens "aging out" of the foster care system, Lutheran Social Services has a growing self-sufficiency program. Together with Lutheran Child and Family Service (an agency of the Lutheran Church-Missouri Synod), we operate Lutheran Adoption Service, the state's largest private adoption agency for children in foster care. Lutheran Social Services manages two HUD-subsidized apartments for low-income families.

**Services for Persons with Disabilities:** Lutheran Social Services of Michigan manages 18 group homes for adults with developmental disabilities. Each home has three to 16 residents and 24-hour staffing. Lutheran Social Services also provides community support services for children and adults who live with their families or in their own homes or apartments, and manages an apartment building for adults with physical disabilities capable of living on their own. Services can include: In-home staff support, case management, nursing care and therapy, and behavior management. In both settings - group homes and community supports - we work to integrate our consumers into the larger community by encouraging choice and independence. Referrals for group home placement must be made by the county Community Mental Health agency. Referrals for community supports services may come from Community Mental Health, the Department of Health and Human Services or the Area Agency on Aging. Private pay arrangements may be made through Lutheran Social Services' regional offices.

**MEALS ON WHEELS**

**Eaton County**

P O Box 242, 210 E Lawrence Ave, Charlotte, 48813

(517) 541-2330

(517) 541-2382 Fax

**Greater Lansing Area** (includes Lansing, E. Lansing, Haslett and Okemos)

5303 S Cedar St, Suite 1, Lansing, 48911

(517) 887-1440

(517) 887-8071 Fax

**Rural Ingham County** (any area not covered by Greater Lansing)

415 E Maple St, Mason 48854

(517) 676-2775

(517) 244-0255 Fax

**Clinton County**

201 E Walker, St Johns, 48879

(989) 224-3600

(989) 224-3633 Fax

**Services:** The nutrition program provides hot, balanced meals to homebound senior citizens who cannot prepare their own food. Meals-On-Wheels is available on a temporary or ongoing basis.

**Meals on Wheels Eligibility:** Referral: Physicians, family members, friends, neighbors or self. At least 60 years of age. The spouse or child with a disability of an individual, who is at least 60 years of age and receiving Meals On Wheels, may also receive meals if it is in the best interest of the client.

**Requirements:** Homebound - confined to their home or unable to leave their home under normal circumstances. Unable to participate at a Senior Dining Site because of physical or emotional difficulties. Able to feed themselves, and to be at home when the meals are delivered

**Fees:** Donation towards the cost of the meals. Individuals are never denied meals because they can't contribute.

**MICHIGAN COMMISSION ON DISABILITY AND DIVISION ON DEAF AND HARD OF HEARING**

201 N Washington Sq., Suite 150, Lansing, 48913

(877) 499-6232 Toll-free

(517) 335-6004 both #: Voice & TTY

The Michigan Commission on Disability Concerns and Division on Deaf and Hard of Hearing is located within the Department of Labor & Economic Growth. The Michigan Disability Resource Directory provides help for individuals and families, to locate disability services in an easy-to-use resource directory. Provides information and technical assistance under both state and Federal civil rights laws.

**MI REHABILITATION SERVICES/DHHS**

1048 Pierpont Ste 1, Lansing 48913

(517) 241-5122

(517) 335-0833 Fax

**Services:** MRS assists individuals with disabilities into a job. Services may include: training, physical aids, assistive technology, accommodations, and support services. Available for Clinton, Eaton, Ingham and Shiawassee Counties.

**Fees:** Clients may be asked to pay for some rehabilitation costs if client is able.

**MICHIGAN PROTECTION & ADVOCACY SERVICE, INC. (MPAS)**

4095 Legacy Pkwy, Ste 500, Lansing, 48911

[www.mpas.org](http://www.mpas.org)

(517) 487-1755

(517) 487-0827 (fax)

(800) 288-5923 (voice or TTY)

**Services:** Will explain legal rights and advise of ways to handle the situation. Provides free written information about disability-related legal rights. May sometimes provide legal representation if situation meets program area priorities.

**Programs include:**

**Protection/Advocacy for Persons with Developmental Disabilities (PADD):** Assists people with developmental disabilities.

**Protection and Advocacy for Individuals with Mental Illness (PAIMI):** Assists people labeled mentally ill.

**Protection and Advocacy of Individual Rights (PAAT):** Assists people with disabilities who do not meet the eligibility criteria for PADD or PAIMI services (generally individuals with adult-onset disabilities).

**Protection and Advocacy for Voter Access (PAVA):** Assists people with disabilities with voting registration, casting a secret or absentee ballot, using the voting booth, and requesting assistance at the polling place.

**Client Assistance Program (CAP):** Assists people who are seeking or receiving services from Michigan Rehabilitation Services, Consumer Choice Programs, and Michigan Commission for the Blind, Centers for Independent Living, and Supported Employment and Transition Programs.

**Protection and Advocacy for Beneficiaries of Social Security (PABSS):** Assist individuals with disabilities who have work-related social security issues.

**Protection and Advocacy for Individuals with Traumatic Brain Injury (PATBI):** Assists individuals with TBI and their families.

**Protection and Advocacy of Individual Rights (PAIR):** Assists people with disabilities who do not meet the eligibility criteria for PADD or PAIMI services.

**Protection and Advocacy for Users of Assistive Technology (PAAT):** Assists people with disabilities who may benefit from assistive technology devices and services.

**MICHIGAN STATE HOUSING DEVELOPMENT AUTHORITY (M.S.H.D.A.)**

735 E Michigan Ave, P O Box 30044, Lansing 48912

[www.michigan.gov/mshda](http://www.michigan.gov/mshda)

(517) 373-8370

(517) 335-4797 Fax

(800) 382-4568 TTY

(855) 645-7423 Toll Free

**Housing Choice Voucher (HCV)** (Previously Termed Section 8)

(517) 373-9344

Provides federal rent subsidies to people with incomes at or below 30 percent of the county median income level and adjusted for family size. Participants find their own housing in private homes and apartment buildings.

**There is a waiting list. If you are already on the list, please refer to page 3, BECKA Management LLC.**

**Single Family Home Mortgages**

(517) 373-6840

Used for existing and newly built homes, and certain new and used multiple-section homes on permanent foundations. The term of the loan is 30 years. Down payment assistance (DPA) is also available for lower to moderate-income buyers. Income limits apply Based on location and family size. Sale Price Limit is \$224,500. Applications are made through participating lenders. Required pre-purchase education classes are offered through Housing Services Mid Michigan.

**PIP (Property Improvement Program)**

(517) 373-8870

For 2016, Property Improvement Program (PIP) loans are available at rates from 4-8%, depending on income. Maximum income level is \$105,700. Most permanent general improvements to the home are eligible with the exception of luxury improvements. The maximum loan amount is \$50,000; however, loans over \$25,000 have equity requirements. Borrower must have a minimum credit score of 620 (660+, for loans over \$25,000). The term of the loan is based on the loan amount but can be up to 20 years for loans up to \$25,000 and 30 years for loans over \$25,000.

**MICHIGAN WORKS! Service Center**

[www.mitalent.org](http://www.mitalent.org)

945 Reynolds Rd, Charlotte 48813

**Hours:** Mon-Fri 8am-5pm

535 W Woodlawn Ave, Hastings 49058

**Hours:** Mon, Tue, Thu, & Fri 8am-5pm; Wed 9am-5pm

2110 S Cedar St, Lansing 48910

**Hours:** Mon-Fri 8am-5pm

(517) 816-6980

(517) 816-6999 Fax

(269) 945-9545 Ext 144

(269) 945-0243 Fax

(517) 492-5500

(517) 492-5501 Fax

**Services:** Provides employment services to employers and job seekers through the use of the Michigan Talent Bank web site. Supports employers with employee recruitment, assessment and referral. Provides job search assistance at no cost in such areas as resume and cover letter development, labor market information and career exploration to those seeking employment. Additional on-site services include Work First program for customers referred by the Department of Health and Human Services (DHHS) and Workforce Investment Act (WIA). Representatives for MI Rehab Services (MRS) and the Veteran’s Employment/Training Services are available by appointment. Free printing and faxing services.

**Eligibility:** Call for information.

**MOBILE MEALS, INC. OF CHARLOTTE**

321 E Harris St, Charlotte 48813

(517) 541-5909

**Hours:** Mon-Fri 8am-2:30pm; Meals delivered daily at noon.

**Services:** Delivers one or two nutritious meals to client’s home 7 days a week, by community volunteers. The General Federation of Women’s Clubs – Charlotte, oversees the program. Meals are prepared at Hayes Green Beach Hospital (Special diets can be provided). The noon meal includes hot entrées, while the evening meal is a sandwich.

**Eligibility:** Doctor Recommendation needed for special diet (i.e.: diabetic, low sodium, low cholesterol, low fat, etc.), physically or mentally handicapped, or shut-in whereby one cannot prepare nutritious meals. Waiting list, applicants accepted in order of need as determined. Must live within Charlotte city limits.

**Fees:** \$3.00-\$5.00/day, depends on meals ordered. Price subject to change. Subsidized in part by the Eaton County United Way.

**MSU EXTENSION OFFICE**

**Eaton County** MSU Extension Office ..... (517) 543-2310, or  
551 Courthouse Dr, Ste 1, Charlotte 48813 (517) 485-3417 ext. 2310

(517) 543-8119 Fax

**Ingham County** MSU Extension Office ..... (517) 887-4588  
5303 S Cedar St., Lansing 48911 (517) 887-4592 Fax

**Hours:** Mon-Fri 8am-noon & 1pm-5pm

**Services:** Small group educational programs for people with limited resources dealing with food safety and nutrition. Provided in a community center. Youth programs available for children 5-19 years of age through 4-H, which offers opportunities to learn and grow through hands on experiences.

**NARCOTICS ANONYMOUS**

P O Box 25144, Lansing, MI 48909

<http://www.michigan-na.org/capital/>

(800) 230-4085, 24-hour help line

**Call for days, hours, and locations**

**NATIONAL CENTER FOR HOMELESS EDUCATION**

(800) 308-2145

**Contact:** Ms. Pam Kies-Lowe, State Coordinator of Homeless Education

Office of Field Services, Special Populations Unit

Michigan Department of Education

600 W Allegan St, P O Box 30008, Lansing, MI 48909

<http://www.nche.ed.gov>

**Services:** Educates parents on their children’s educational rights and encourages educational success for children dealing with homelessness.

**NEW HOPE DAY CENTER (Volunteers of America)**

(517) 484-4414

430 N Larch, Lansing 48912

(517) 484-5353 Fax

**Hours:** Mon-Fri 6am-6pm;

**Services:** Mon-Fri, breakfast, lunch and dinner are served. On Sat & Sun, we serve breakfast and dinner. New Hope provides a safe haven where people can use restroom facilities, use the telephone and receive mail. In addition, New Hope provides a gateway to a number of services including housing resources, clothing vouchers, life skills courses, substance abuse education, counseling, health services, educational services, employment preparation and many other important services.

**OFFICE FOR YOUNG CHILDREN (OYC)**

(877) 614-7328

5303 S Cedar, P O Box 30161, Lansing 48909-7661

(517) 887-4319

[www.greatstartforkids.org/connect](http://www.greatstartforkids.org/connect)

(517) 887-4310 Fax

**Hours:** Mon-Fri 8am-5pm

**Services:** Provides families with information about child care resources and child development, and child care providers with information about training and resource materials. Provides training for day care aides and relative-providers.

**PATHWAYS TO BETTER HEALTH**

5656 S Cedar St, Ste 130, Lansing, MI 48911

(866) 291-8691

[www.ihpmi.org](http://www.ihpmi.org)

(517) 394-4590 Fax

**Services:** Access to community services, get linked up with primary care and preventative health care services, reduce unneeded hospitalizations and emergency room visits. A Community Health Worker (CHW) will meet with you to identify the health and social services that you may need to improve your health. The CHW will help you set health goals and provide support to help you meet these goals. This may include help in managing your health conditions, as well as other things that affect your health, like food, housing or transportation. **Serving Ingham, Clinton, and parts of Eaton County.**

**Fee:** To qualify: you must be enrolled or eligible for Medicaid, Healthy Michigan or Medicare, have 2 or more “chronic” health conditions, and be 18 years or older

**PEACEFUL BALANCE COUNSELING**

64 Vansickle Dr, Suite B, Charlotte 48813

(517) 543-1150 call for appointment

**Services:** Lori Poyer, LMSW, ACSW, CFLE, offers individual and family therapy for adults, children, and adolescents. Specializes in: child play therapy, grief therapy, and relationship counseling. Lori is a licensed master social worker and can bill some insurance plans. Evening hours are available.

**Fee:** Some insurance plans apply. Most Medicaid Plans accepted. Affordable rates based on ability to pay.

**PECKHAM, INC.**

**Eaton County**

945 Reynolds Rd, Charlotte 48813 ..... (517) 543-0001  
(517) 543-6577 Fax

**Ingham County**

3510 Capital City Blvd, Lansing 48906 ..... (517) 316-4000  
[www.peckham.org](http://www.peckham.org) (517) 316-4490 Fax

**Hours:** Mon-Fri 8am-4:30pm

**Services:** Peckham, Inc., is a nonprofit community rehabilitation organization that provides vocational evaluation, job training, and paid employment opportunities for persons with disabilities. Peckham specializes in creating positive change in the lives of people with disabilities, or other barriers to employment, through more than 30 different rehabilitation and human services programs, ranging from art to career planning, pre-employment screening, facility-based training, organizational employment, and residential services.

**PLANNED PARENTHOOD: LANSING HEALTH CENTER**

(517) 351-0550  
(517) 351-6608 Fax

300 N Clippert, Ste 6, Lansing 48912

**Hours:** Mon & Wed 9am-5pm; Tue & Thu 11am-7pm; Fri 10am-5pm; closed Sat & Sun.

**Services:** Planned Parenthood is a non-profit organization working to ensure access to reproductive health care for all people through health services, education, and advocacy. They also offer pregnancy tests, sexually transmitted infection testing and treatment, routine GYN exams, birth control, HIV testing (confidential), cancer screening, pregnancy options/birth control counseling, and educational services.

**Fees:** All services are on an income based sliding fee scale.

**POTTERVILLE HOUSING COMMISSION**

(517) 645-7076  
(517) 645-7330 Fax  
(888) 478-6900 Ext. 6

210 E Main St, Potterville 48876

Managed by the Ingham County Housing Commission

**Hours:** Mon-Thurs 8am-12pm

**Services:** Section 8 voucher program, providing a portion of the participants rent. The participant pays the remainder of rent to their landlord.

**Eligibility:** Based on income and family size. If eligible, and once they receive the housing voucher, participants will have up to 60 days to find housing. Participants may decide to stay in their current unit or may choose to move. Participants must arrange with their landlord to participate in the program. The participant’s unit must pass a Housing Quality Standard inspection. The Housing Commission has established minimum standards. Eligibility is renewed annually. Check for availability. There is a waiting list.

**PREGNANCY CENTER - A NEW BEGINNING**

(517) 543-7077

337 State St, Charlotte, MI 48813

**Hours:** Mon-Wed Noon-5pm

**Services:** Assists with crisis situations, and acts as a clearinghouse for information and referral concerning pregnancy, adoption, and childcare. Free pregnancy tests, diapers, bottles, clothing (infant’s, children’s up to (6) and maternity), cribs, playpens, car seats available on a first come first serve basis. Donations gladly accepted. Eaton county residents only.

**RENTAL HOUSING CLINIC (LEGAL AID)**

(517) 336-8088, ext. 2

[www.law.msu.edu/clinics/rhc/](http://www.law.msu.edu/clinics/rhc/)

**Hours:** Mon-Fri 10am-4pm (only during law school year). Call to schedule an appointment.

**Services:** Provides services from educational information to courtroom representation for low-income tenants and landlords who have some type of rental property issue.

## **RURAL DEVELOPMENT**

3001 Coolidge Rd, Suite 200, East Lansing, MI 48823

(517) 324-5100

(855) 813-7741 Fax

**Services:** Low Income Home Purchase Program & Very Low Income Home Repair Program. Purchase and repair programs for modest, permanent housing in rural areas (outside I-96 in Eaton County). Liquid assets above \$15k a factor. Household includes all occupants for purposes of determining program eligibility.

**Purchase Program (Direct) - (Max amount in Eaton Co. \$153,000):** Under 80% median income for household. 100% appraised value lending. Cannot currently own acceptable housing (limit refinance). Must have repayment ability and acceptable credit. Payment reduced (subsidized) in most cases. Credit fee at time of application. Inspections required. Modest closing costs.

**Repair Program -** Must be under 50% median income for household. Must own home and ground. Non-resident deed owners are factored into application. Must be unable to finance any other way. Possible project with other lender.

**Loan - (max amount \$20,000) 1% rate 20-year max term:** For repairs and improvements. Must have repayment ability, acceptable credit, and equity. No fees or lien taken if loan under \$7,500.

**Grant - (max amount \$7,500):** To remove health and safety issues. Applicant or co-applicant must be 62 years of age or older. Lack repayment of loan. No fees or lien.

**Purchase Program (Guaranteed) -** Moderate income households. Outside lenders. See web site for more info. Information available at <http://www.rurdev.usda.gov/mi/sfh/sfhmain.htm>

## **SAFE CENTER**

P O Box 472, St. Johns 48879

(877) 952-7283 24 Hr. Crisis Line

(989) 723-9716 Office

(989) 224-6947 Fax

**Services:** Provides emergency shelter to victims of domestic and sexual assault, 24-hour crisis intervention, counseling for victims, children and groups; housing assistance; community education and legal advocacy. Also assists Shiawassee Co.

## **SAFELINK WIRELESS**

[www.safelinkwireless.com](http://www.safelinkwireless.com)

(800) 723-3546, for enrollment support

**Services:** SAFELINK is a government supported program that provides a free cell phone and airtime each month for **income-eligible customers**. Applications can be filled out online at the above web address.

## **S.A.F.E. PLACE**

P O Box 199, Battle Creek 49016

(269) 965-7233 Crisis Line

(888) 664-9832 Toll free

(269) 966-2503 Fax

**Hours:** 24/7

**Services:** Provides emergency shelter, 24/7 hotline, crisis intervention, therapeutic counseling, legal advocacy (including PPO and divorce advocacy), supportive housing services, children's services, and more for intimate partner violence survivors and their children free of charge. Serving all victims/survivors regardless of gender, race, class, sexual orientation, gender expression, or age (under 18 must be with guardian adult).

## **SAVING ENERGY**

See page 23

## **ST. VINCENT CATHOLIC CHARITIES**

2800 W Willow, Lansing, 48917

(517) 323-4734

(517) 886-1150 Fax

[www.stvcc.org](http://www.stvcc.org)

**Hours:** Daytime hours, Mon-Fri 8am-4:30pm; evening hours vary by service and appointment.

**Adoption:** Places infants, preschoolers, older children, and children with special physical and/or emotional needs with qualified families who offer stable, loving homes.

**Foster Care:** Provides temporary family homes for children in the community who are victims of abuse or neglect. Foster families provide stable family care with the hope of reestablishing the natural family.

**Counseling Services:** Offers affordable individual/family/marriage counseling, provided by professionally trained staff. Coping with depression, anxiety, and grief; parent-child relationships and communication; self-fulfillment/actualization and substance abuse are just a few of the issues that can be addressed in a safe and supportive environment.

**Children's Home:** Offers long term residential care and case planning for children, ages 5 to 17, who have experienced severe abuse and neglect. Assessment and stabilization services for children in crisis include individual and family therapy, an on-grounds educational program, 24-hour counseling, and role modeling.

**Refugee's Resettlement:** The resettlement component of Refugee Services is the receiving program in Mid-Michigan, through which refugees are resettled in the community. Refugee Services assist in arranging housing, healthcare, and community orientation for refugees.

**Volunteer Opportunities:** Volunteer opportunities range from mentors to event coordinators. Just give us a call!

**Immigration Law Clinic:** Provides a wide spectrum of expertise and low cost immigration legal services, such as family reunification, adjustment of status, citizenship, asylum and removal defense to community members from across Michigan.



**ST. VINCENT DEPAUL SOCIETY**

(517) 599-3167

**Charlotte Office:** 807 St Mary Blvd, Charlotte 48813

**Hours:** Mon-Fri 8am-2pm. Call for appointment.

**Services:** Emergency food and personal needs for Charlotte school district residents only. Call first for pick up; distribution days are Tue & Thu, 7pm-8pm by appointment. We strongly discourage walk-ins; please call for an appointment. Food is provided on an emergency basis only. One-time emergency assistance for utilities/rent, \$75.00 limit, sometimes more. For hotel stays, 2-night limit. (Other limits may apply).

**Lansing Thrift Store/Office:** 5136 South Cedar Street, Lansing 48911

(517) 272-1273

[www.svdpusa.org](http://www.svdpusa.org)

(517) 272-1244 Fax

**Hours:** Mon-Fri 10am-5:30pm; Sat 10am-5pm

**Services:** Provides utility services, and free clothing and household goods to agency-referred individuals and families (limits and restrictions apply). Those in need can receive assistance with food, furniture, clothing, sacraments, and/or travel aid.

**SALVATION ARMY**

(517) 482-9715

525 N Pennsylvania Ave, Lansing 48912

(517) 484-9387 Fax

**Hours:** Mon-Fri 8:30am-4:30pm; closed noon-1pm for lunch

**Services:** Community Kitchen - free meals Mon & Fri, 12pm-1pm. Food and homeless food packs (through Ingham County Food Bank), personal needs, diapers, baby formula, blankets and coats (when available). Utility, eviction, and first month's rent help for individuals limited to once every 12 months, when funding is available.

**Salvation Army Store:** 2655 E. Grand River Ave, Meridian Township. For more info, call (810) 234-2678

**SIREN/EATON SHELTER, INC.**

(517) 543-4915

520 Robertson St, Charlotte 48813

(517) 543-0748 Office

[www.sireneatonshelter.org](http://www.sireneatonshelter.org)

(800) 899-9997 Hotline 24 hours

**Hours:** Mon-Fri 9am-5pm

(517) 543-0883 Fax

**Services:** Emergency shelter, food, crisis counseling, and support services for domestic violence victims and homeless families. Also, agency provides transitional housing for families. Weekly support groups, referrals for legal services, and a 24-hour crisis line are available for domestic violence victims. Limited services are available for homeless adults with no children.

**SOCIAL SECURITY ADMINISTRATION**

(877) 512-5944 Local Toll Free

5210 Perry Robinson Circle, Lansing 48911-3878

(800) 772-1213 National Toll Free

[www.socialsecurity.gov](http://www.socialsecurity.gov)

(517) 393-4686 Fax

**Hours:** Lansing, Mon-Fri 9am-3:30pm; Toll free (800 numbers) 7am -7pm

(800) 325-0778 TTY

**Services:** Eaton, Clinton, Livingston, and Ingham Counties. Helps individuals with SS Benefits, SS card, early retirement (62-65), survivors/widow's benefits, disability benefits, and Medicare. Administers the Supplemental Security Income (SSI) program, providing basic income to people over 65, disabled, or blind, and have limited income or resources. Appointment can be made for office visits. Automated service available 24 hours a day to request forms/publications.

**Eligibility:** Some guidelines.

**SOLDIERS & SAILORS COMMISSION**

(517) 719-5025

Jeff McQade

**Services:** Assistance for US Veterans who were on active duty not during wartime, but for at least 180 days. Offers emergency assistance to Veterans after other resources are exhausted. Conditions apply.

**Eligibility:** Requires one day of Relief Commission wartime service. Determinations by a commission appointed by the county probate judge. Must be Honorably Discharged.

**TRI-COUNTY OFFICE ON AGING**

(800) 405-9141

5303 S Cedar St, Ste 1, Lansing 48911

(517) 887-1440

[www.tcoa.org](http://www.tcoa.org)

**Services:** Senior citizen services, Medicaid/Medicare assistance program, information assistance, Project Choice Medicaid waivers, community-based program of case managed in-home services for individuals 18 years and up. Senior dining sites, Meals on Wheels, Senior dine card, supplemental food bank, housing assistance, kinship care, crises services, choices for independence, lending library, and AARP tax counseling.

**TRUENORTH COMMUNITY SERVICES**

6308 S. Warner Avenue, P.O. Box 149, Fremont, MI 49412  
www.truenorthservices.org

(231) 924-0641  
(231) 924-5594 Fax

**Services:** Serving Eaton, Barry, and Clinton county low-income families with housing and homeless prevention, food nutrition programs, health and medical needs, children service, family support, and utility assistance.

**VETERANS ADMINISTRATION**

Veteran’s Administration Loan Guarantee Division, 477 Michigan Ave, Detroit 48826  
[www.va.gov](http://www.va.gov)

(517) 543-5616

**Veteran’s Trust Fund - Charlotte (Tom Lewis)**

**Hours:** Monday **ONLY** 9am-noon & 1pm-4pm

**Services:** Provides emergency assistance to Veterans after other resources have been exhausted, including utilities, car payments, food, dental, and hearing aids.

**Eligibility:** Requires 180 days of wartime (during a war, not necessarily actively at war) service. Requires discharge papers. Determinations by a committee.

**Veterans Administration Loan Guarantee**

Not located at the Detroit location. Please direct all inquiries to the number provided.

**Services: Mortgage Loan Guarantee for Veterans–** Lenders will often provide loans up to 4 times the amount of the available entitlement. Covers the planned improvements and the cost of the home. Items covered are: caulking, weather-stripping, furnace modifications, thermostats, insulation, water heater and tank insulator, storm windows and doors, heat pumping, solar space heating.

**Eligibility:** Military service any time from September 16, 1940 to present, be considered a good credit risk, and have a satisfactory income. Solar equipment must meet HUD standards.

(800) 729-5772

**Veterans Administration Mortgage**

Qualified Veteran purchasers, discharge papers needed to determine eligibility and entitlement. Low mortgage rates, low down payment and closing costs, maximum loan to \$240,000 depending on Veteran’s income and credit worthiness.

(800) 729-5772, ext. 3959

**Veterans Service Office For Eaton County**

1045 Independence Blvd, Charlotte, MI 48813

**Services:** The Eaton County Veterans Services Office is an advocate for the Veterans and their dependents who reside in Eaton County. They can provide assistance to Veterans and their dependents regarding compensation, pension, medical attention, education, insurance and death benefits. They also assist Veterans and their dependents in obtaining important documentation needed to apply for benefits.

(517) 543-3740

Veterans Service Officer: Tom Lewis

email: [tlewis@eatoncounty.org](mailto:tlewis@eatoncounty.org)

**VFW NATIONAL HOME FOR CHILDREN**

3573 S Waverly Rd, Eaton Rapids, MI 48827

**Services:** The VFW National Home for Children helps children from struggling military and Veteran families succeed by helping their families build better lives together. Families who need a fresh start can live in the safe and peaceful environment of the VFW National Home for Children campus community for 1-4 years and benefit from numerous community supports, including professional case management services, on-site licensed child care, life skills training, tutoring and other educational services, as well as recreational and community service opportunities.

(800) 313-4200

(517) 663-1521

**VOLUNTEERS OF AMERICA**

430 N Larch St, Lansing 48912

[www.voami.org](http://www.voami.org)

(517) 484-4414  
(517) 484-5353 Fax  
Men, ext.5301 (evenings)  
Women, ext. 5300 (evenings)

**Hours:** Office, Mon-Fri 8:30am-5pm

Shelters, 24 hours/7 days per week. Call Mon-Fri at 4pm for availability. On Sat & Sun, call after 2pm for availability.

New Hope Day Shelter is open Mon-Fri from 6am to 6pm. Men’s & Women’s Dorms are closed until 6pm.

**Services: VOA is the Housing Assessment and Resource Agency (HARA) for Ingham County.**

**Emergency Homeless Shelter:** Callers may use the Help Line for crisis interventions for Vulnerable Adult/Elder Abuse, neglect, and/or exploitation issues. Literacy, substance abuse education, food and nutrition, life skills, and job preparation programs are available. Three meals are provided Monday-Friday (7am-7:30 am, 11:30am-1pm, and 4:30pm-6pm). Two meals on the weekends (8am-8:30am & 4:30pm-6pm).

**Veterans Housing Program (VHP):** Up to 18 month-long transitional living program for homeless Veterans that is based on a Modified Therapeutic Community model and offers food, clothing, limited transportation, life skills training, referral for healthcare, rehabilitation, job assistance, mental health support and in-house substance abuse outpatient treatment clinic. In collaboration with Battle Creek VA Medical Center, Advent House Ministries’ in-house Good Work! Program, Ingham County Health Department, MI Works, and Community Mental Health, among others. Contingent upon continued progress with Life Plan (Treatment Plan).

**Veterans Dormitory Program (VDP):** Up to 6 month long transitional living program for homeless Veterans that offers food, clothing, limited transportation, life skills training, referral for healthcare, rehabilitation, job assistance, mental health support and in-house substance abuse outpatient treatment clinic, in collaboration with Battle Creek VA Medical Center, Advent House Ministries’ in-house Good Work! Program, Ingham County Health Department, MI Works, and Community Mental Health, among others. Contingent upon continued progress with Life Plan (Treatment Plan).

**Eligibility:** Homeless Veteran 18 years old with DD 214 or other VA documentation indicating military discharge status of general or above and eligible for VA medical services.

**Hotel Emergency Shelter Program:** ..... (517) 484-4414 ext. 5296

This program provides emergency shelter, food and case management for homeless families when traditional shelter spaces are full. The program may also serve homeless individuals who cannot stay in traditional shelter spaces for various reasons. The goal is to provide temporary short-term shelter for families in a local hotel or motel. Eligibility for the program requires one of the following documents: an eviction notice, a mortgage foreclosure notice, a red tag notice, a notice to quit or a referral letter documenting homelessness from a community agency or government department. Admission is open for phone calls and walk-ins daily, including holidays, from 7pm to 9:30 pm. The program is located in the New Hope Day Center.

**Clothing and Furniture Store:** 5411 S. Cedar St. Lansing 48910, **Hours:** Mon-Sat 9am-9pm; Sun 11am-8pm

**WOMEN, INFANT AND CHILDREN (WIC)**

1033 Healthcare Dr. Charlotte 48813 ..... (517) 541-2630

(517) 543-0451 Fax

330 W. Woodlawn, Hastings 49058 ..... (269) 945-9516

(269) 945-2413 Fax

**Hours: Charlotte Office** Mon, Wed, & Thu 8am-5pm

**Hastings Office** Tue, Wed, & Fri 8am-5pm

**Services:** The special Supplemental Nutrition Program for women, infants and children provides nutritious foods, nutrition counseling, and breast feeding promotion and support at no charge to the participants. You may be eligible for WIC if: you are pregnant, breastfeeding, or have had a baby in the last six months of you have an infant or child up to five years old.

**WOMEN’S RESOURCE CENTER/RETURNING ADULT PROGRAM**

(517) 483-1199

Gannon Building, Ste 204, PO Box 40010, Mail Code 1130, Lansing 48901-7210

(517) 483-1907 fax

**Hours:** Mon-Thu 9am-6pm; Fri 9am-4pm

**Services:** Support services to LCC students. Tuition and child care awards to those who qualify. The Women's Resource/Returning Adult Program is for people who may be considering returning to school, exploring career options, or needing support in life transitions.

## **SAVING ENERGY**

**The average household spends \$5,500 a year on energy.** Using energy efficient appliances, making energy-efficient home improvements, and taking energy-efficient actions every day can save hundreds of dollars each year.

- Buying ENERGY STAR appliances saves up to 30% on electricity bills.
- Replacing incandescent light bulbs with energy-efficient halogens, CFLs or LEDs may save 30-80% on energy bills.
- Taking daily energy-efficient actions such as turning off unneeded lights, turning down the thermostat, and unplugging appliances when not in use will make an immediate impact on reducing your energy bills.
- You can make your home more energy efficient by weatherizing your electrical outlets, windows, and doors and eliminating other air leaks in your house by using insulation batting, foam insulation, or caulk.

### **Resources:**

- **Consumer's Energy** offers a rebate program to help customers switch to more efficient ENERGY STAR appliances and insulate their homes. To utilize this program, go to [www.consumersenergy.com](http://www.consumersenergy.com) to complete a home analysis and to see for which programs your home qualifies.
- **Capital Area Community Services** offers free home weatherization assistance to residents of Clinton, Eaton, Ingham, and Shiawassee counties. The program is designed to help lower fuel costs by making homes more energy efficient. Typical weatherization may include smoke detectors, clothes dryer vents, water heater testing, duct insulation, attic insulation, low-flow showerheads, knee wall insulation, and compact fluorescent light bulbs. To qualify for the Weatherization Assistance Program, your total household income cannot exceed 200% of the Federal Poverty Guidelines, or 60% of the State Median Income, whichever is greater. Additionally, your home may not have been weatherized through this program after 9/30/1994.

## **HOME SAFETY**

**Lead paint is a safety issue in many older homes.** Lead is a highly toxic metal which may cause a range of health problems, especially in young children. When lead is absorbed into the body, it can cause damage to the brain and other vital organs, such as the kidneys, nerves, and blood. Lead may also cause behavioral problems, learning disabilities, seizures, and in extreme cases, death. Some symptoms of lead poisoning may include headaches, stomachaches, nausea, tiredness, and irritability. Some children who are lead poisoned may show no symptoms at all. Outside the home, deteriorated lead paint mixes with the soil and may be tracked indoors. Inside the home, peeling or flaking lead paint may mix with household dust and dirt. Children may become lead poisoned by putting their hands or other lead-contaminated objects into their mouths, eating paint chips found in homes with lead-based paint, or by playing in lead-contaminated soil.

If you think there is a problem in your home due to lead-based paint, you may contact the **Michigan Lead Safe Home Program** at [www.michigan.gov/leadsafe](http://www.michigan.gov/leadsafe) to fill out an application for assistance in remediation. There are income and residency restrictions for this program. Please visit the website for program details.

**Radon is our nation's second leading cause of lung cancer.** It is the leading cause among non-smokers. Radon is a naturally occurring colorless and odorless gas derived from the radioactive decay of the element radium. Outdoors, it is diluted to levels that offer little health risk. However, if a building is exposed to a sufficiently strong radium source, radon may enter the building through common entry points in the basement, crawl space, or slab foundation. It may then accumulate to levels which pose an increased health risk to those exposed to the gas. Long-term exposure to elevated radon levels increases a person's risk of developing radon-induced lung cancer. Past or present smokers face an even greater risk of developing radon-induced lung cancer.

The **Barry-Eaton Health Department** offers **FREE** home radon testing. During the month of January, they offer short-term screening devices to test your home for the presence of radon. You may contact the Health Department at (517) 543-2430, or visit their website at [www.barryeatonhealth.org](http://www.barryeatonhealth.org).

# Notes



# EATON FEDERAL SAVINGS BANK

## Hours For All Locations

	<u>Drive-Through</u>	<u>Lobby</u>
Monday through Friday	8:30 AM to 5:00 PM	9:00 AM to 5:00 PM
Saturday	8:30 AM to 12:00 PM	9:00 AM to 12:00 PM
ATMs	24 hours	24 hours

## Office Locations and Phone Numbers

### Charlotte Main Office

236 S Cochran Ave  
Charlotte, MI 48813  
(517) 543-3880

### Eaton Rapids Office

307 S Main St  
Eaton Rapids, MI 48827  
(517) 663-1551

### Grand Ledge Office

500 S Clinton St  
Grand Ledge, MI 48837  
(517) 627-6292

### Nashville Office

109 S Main St  
Nashville, MI 49073  
(517) 852-1830

### Olivet Office

103 S Main St  
Olivet, MI 49076  
(269) 749-2811

### Stockbridge Office

122 W Main St  
Stockbridge, MI 49285  
(517) 851-7733

### Gregory Office

223 N Main St  
Gregory, MI 48137  
(517) 498-2556

[www.eatonfed.com](http://www.eatonfed.com)

Member FDIC

